

# MySciLEARN™

## System Requirements

*For educators and providers using the  
Fast ForWord® and Reading Assistant™  
programs*

Scientific  
Learning®

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## Customer Support

888-358-0212 (US & Canada)  
520-917-1200 (International)  
<http://www.scilearn.com/contact>

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## Getting help

MySciLEARN provides several methods for getting help.

### Use the Get Help link

Click the Get Help link at the top of any page in the program to access MySciLEARN Help, which provides access to user-specific topics and the PDF manuals and guides.

### Download the PDF manuals

Scientific Learning provides user manuals, guides, and specifications in PDF format. Use the Get Help link within MySciLEARN to download them.

### Visit SciLEARNU

This professional development hub within MySciLEARN provides access to all program training materials, including video tutorials, staff training courses, and teacher guides. You'll also gain access to special learning events and an online community. To visit SciLEARNU, click the SciLEARNU tab in MySciLEARN.

### Search our knowledge base

Our knowledge base provides up-to-date troubleshooting articles and tips on using the software, along with release notes. To search the knowledge base, go to <http://scilearn.force.com/Support>.

### Contact Customer Support

If you need further assistance or still have questions or concerns, feel free to contact Scientific Learning Customer Support.

#### Customer Support

Web [www.scilearn.com/company/contact-us](http://www.scilearn.com/company/contact-us)

Email [support@scilearn.com](mailto:support@scilearn.com)

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## What's new

This topic includes the latest updates to MySciLEARN system requirements. For an historical record of updates see the release notes at <http://scilearn.force.com/Support/articles/Informational/3163>.

### **Expanded Macintosh support.** *12/18/14*

- Added support for Mac OS X 10.10 (Yosemite) and Safari 8. See "[Macintosh requirements](#)" on [page 7](#).

### **Expanded Macintosh support.** *11/20/14*

- Added support for Mac OS X 10.9 (Mavericks) and Safari 7. See "[Macintosh requirements](#)" on [page 7](#) and "[Content server requirements](#)" on [page 12](#).

### **New iPad storage requirements.** *11/20/14*

- Increased storage requirements for all Fast ForWord apps (includes exercise demos and three new Reading programs). See "[iPad requirements \(Fast ForWord only\)](#)" on [page 8](#).

### **New headset support.** *8/21/14*

- Added support for the Andrea EDU-455 headset. See "[Reading Assistant headset requirements](#)" on [page 10](#).

# Windows requirements

These requirements apply to staff, student, and home use.

	Microsoft Windows XP	Microsoft Windows Vista 32-bit Windows 7 32-bit	Microsoft Windows Vista 64-bit Windows 7 64-bit Windows 8 64-bit
<b>Memory</b>	512 MB	1 GB	2 GB
<b>Processor</b>	2 GHz	2 GHz Intel Pentium or equivalent	2 GHz Intel Pentium or equivalent
<b>Network</b>	10/100/1000 Mb Ethernet or 802.11 g/n wireless network (see <a href="#">page 11</a> for details)	10/100/1000 Mb Ethernet or 802.11 g/n wireless network (see <a href="#">page 11</a> for details)	10/100/1000 Mb Ethernet or 802.11 g/n wireless network (see <a href="#">page 11</a> for details)
<b>Display</b>	1024 x 768 resolution 16-bit color	1024 x 768 resolution 16-bit color	1024 x 768 resolution 16-bit color
<b>Browser</b>	Internet Explorer* 8 Firefox 10+ Chrome 17+  *32-bit only, Compatibility View disabled	Internet Explorer* 8, 9 Firefox 10+ Chrome 17+  *32-bit only, Compatibility View disabled	Internet Explorer* 9, 10, 11 Firefox 10+ Chrome 17+  *32-bit only, Compatibility View disabled
<b>Other software</b>	Adobe Flash Player 10.3+	Adobe Flash Player 10.3+	Adobe Flash Player 10.3+
<b>Sound card</b> <i>student and home clients only</i>	Creative Labs SoundBlaster® or 100% compatible with DirectSound support	Creative Labs SoundBlaster® or 100% compatible with DirectSound support	Creative Labs SoundBlaster® or 100% compatible with DirectSound support
<b>Audio</b> <i>student and home clients only</i>	One high-quality stereo headphone set with padded cups to cover the ears  One stereo headphone Y-adapter that allow coaches to listen without interrupting	One high-quality stereo headphone set with padded cups to cover the ears  One stereo headphone Y-adapter that allow coaches to listen without interrupting	One high-quality stereo headphone set with padded cups to cover the ears  One stereo headphone Y-adapter that allow coaches to listen without interrupting
<b>Reading Assistant requirements</b> <i>student and home clients only</i>	Reading Assistant microphone headset and adapter (see <a href="#">page 10</a> for details)  Reading Assistant Plug-in (included with MySciLEARN)	Reading Assistant microphone headset and adapter (see <a href="#">page 10</a> for details)  Reading Assistant Plug-in (included with MySciLEARN)	Reading Assistant microphone headset and adapter (see <a href="#">page 10</a> for details)  Reading Assistant Plug-in (included with MySciLEARN)

# Macintosh requirements

These requirements apply to staff, student, and home use. For students using iPad see "iPad requirements (Fast ForWord only)" on page 8.

	Mac OS X 10.5	Mac OS X 10.6	Mac OS X 10.7	Mac OS X 10.8, 10.9, 10.10
<b>Memory</b>	1 GB	1 GB	2 GB	2 GB
<b>Processor</b>	Power PC G5 1.6 GHz (FFW only) Intel 1.5 GHz Core Duo	Intel 2 GHz Core Duo	Intel 2 GHz Core Duo	Supported Macs only (see system requirements at <a href="http://apple.com">apple.com</a> )
<b>Network</b>	10/100/1000 Mb Ethernet or 802.11 g/n wireless network (see <a href="#">page 11</a> for details)	10/100/1000 Mb Ethernet or 802.11 g/n wireless network (see <a href="#">page 11</a> for details)	10/100/1000 Mb Ethernet or 802.11 g/n wireless network (see <a href="#">page 11</a> for details)	10/100/1000 Mb Ethernet or 802.11 g/n wireless network (see <a href="#">page 11</a> for details)
<b>Display</b>	1024 x 768 resolution 16-bit color	1024 x 768 resolution 16-bit color	1024 x 768 resolution 16-bit color	1024 x 768 resolution 16-bit color
<b>Browser</b>	Safari 4 (Power PC) Safari 5 Intel Firefox 10+ Chrome 17+	Safari 5 Firefox 10+ Chrome 17+	Safari 5, 6 Firefox 10+ Chrome 17+	Safari 6, 7, 8 Firefox 10+ Chrome 17+
<b>Other software</b>	Adobe Flash Player 10.3	Adobe Flash Player 10.3+	Adobe Flash Player 10.3+	Adobe Flash Player 10.3+
<b>Audio</b> <i>student and home clients only</i>	One high-quality stereo headphone set with padded cups to cover the ears  One stereo headphone Y-adapter that allow coaches to listen without interrupting	One high-quality stereo headphone set with padded cups to cover the ears  One stereo headphone Y-adapter that allow coaches to listen without interrupting	One high-quality stereo headphone set with padded cups to cover the ears  One stereo headphone Y-adapter that allow coaches to listen without interrupting	One high-quality stereo headphone set with padded cups to cover the ears  One stereo headphone Y-adapter that allow coaches to listen without interrupting
<b>Additional Reading Assistant requirements</b> <i>student and home clients only</i>	Reading Assistant microphone headset and adapter (see <a href="#">page 10</a> for details)  Reading Assistant Plug-in (included with MySciLEARN)	Reading Assistant microphone headset and adapter (see <a href="#">page 10</a> for details)  Reading Assistant Plug-in (included with MySciLEARN)	Reading Assistant microphone headset and adapter (see <a href="#">page 10</a> for details)  Reading Assistant Plug-in (included with MySciLEARN)	Reading Assistant microphone headset and adapter (see <a href="#">page 10</a> for details)  Reading Assistant Plug-in (included with MySciLEARN)

## iPad requirements (Fast ForWord only)

These requirements apply to student use of the Fast ForWord program apps for iPad.

<b>Mobile digital device</b>	iPad 2 or later (includes iPad Air™)
<b>OS</b>	iOS 6 or later
<b>Network</b>	Wi-Fi network connection or 3G/4G cellular connection with Internet access (see <a href="#">page 11</a> to learn more)
<b>Storage</b>	<ul style="list-style-type: none"> <li>• 150 MB – <a href="#">Fast ForWord Language app</a></li> <li>• 235 MB – <a href="#">Fast ForWord Literacy app</a></li> <li>• 150 MB – <a href="#">Fast ForWord Reading app</a></li> <li>• 75 MB – <a href="#">Reading Progress Indicator app</a></li> </ul> <p>These sizes are estimates. The actual size of an app may vary based on version. For exact storage requirements check the app size on the App Store<sup>SM</sup>.</p>
<b>Audio</b>	<p>One high-quality stereo headphone set with padded cups to cover the ears</p> <p>One stereo headphone Y-adapter that allow coaches to listen without interrupting (if needed)</p>



## Chromebook requirements (Fast ForWord only)

These requirements apply to staff, student, and home use, and to the Fast ForWord program only. For more information contact Scientific Learning Customer Support.

<b>Manufacturer</b>	All (touchscreen not supported)
<b>OS</b>	Chrome OS™
<b>Network interface</b>	10/100/1000 Mb Ethernet or 802.11 g/n wireless network (see <a href="#">page 11</a> to learn more)
<b>Other software</b>	Adobe Flash Player (this software is integrated with Google Chrome and enabled by default on all Chromebooks; do not disable)
<b>Audio</b> <i>student and home clients only</i>	One high-quality stereo headphone set with padded cups to cover the ears  One stereo headphone Y-adapter that allow coaches to listen without interrupting

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## Reading Assistant headset requirements

Reading Assistant requires a headset and USB audio adapter or a headset with an integrated USB connection. For complete details on headsets and purchasing information (including discount codes), review this article at <http://scilearn.force.com/Support/articles/Informational/1383> or contact Scientific Learning Customer Support.

	Headsets	Adapters (pair with any headset)
<b>Headsets with separate adapters</b>	<ul style="list-style-type: none"> <li>• Andrea NC-250V</li> <li>• Andrea EDU-455</li> <li>• Califone 3066AV</li> <li>• Cyber Acoustic AC-960</li> </ul>	<ul style="list-style-type: none"> <li>• Andrea PureAudio USB-SA</li> <li>• Parts Express USB Sound Adapter</li> <li>• SYBA SD-CM-UAUD</li> <li>• SYBA SD-AUD-20066</li> <li>• StarTech ICUSBAUDIO</li> <li>• StarTech ICUSBAUDIOB</li> </ul>
<b>Headsets with integrated USB audio</b>	<ul style="list-style-type: none"> <li>• Logitech H390 (with ClearChat Comfort USB)</li> <li>• Microsoft LifeChat LX-3000</li> </ul>	N/A

- If a microphone headset or USB adapter is not included in this list, it has not been certified to work with our software.
- You must purchase the exact USB adapter model number shown. Other adapters sold by the same manufacturer are not approved.
- All of these headsets will also work with the Fast ForWord products except for the Logitech H390 headset, which is not recommended if you plan to use Reading Assistant and the Fast ForWord products together.
- The Microsoft LifeChat LX-3000 headset requires Reading Assistant Plug-in version 2.2.0.12 or later. You can check your Reading Assistant Plug-in version several ways, such as using the Tools menu inside the Reading Assistant program (under System Information). If you need further assistance, check with your system administrator or contact Scientific Learning Customer Support.

## Internet bandwidth requirements

For each active student session, the Fast ForWord and Reading Assistant programs transmit approximately 10 KB of data per minute. The programs vary in the amount of data transmitted and received based on multiple factors, such as the current exercise or reading selection, the program protocol or schedule, and the current status in the program. In addition, bandwidth requirements vary during an individual student session, with larger data transfers occurring during the first few minutes of a session, and in the case of Reading Assistant, after a recording session.

**Tip:** A good way to improve network bandwidth usage is to use a content sever. Content servers help reduce WAN traffic and increase performance by providing the Fast ForWord and Reading Assistant content at a local level. On average, a content server at the district or school level will allow 3 to 7 times more concurrent users where available bandwidth is a limiting factor. Note that content servers are not needed when using iPad clients.

### Internet bandwidth requirements for schools

- 128 Kbps per concurrent student training session
- Maximum 250 ms latency
- Fast ForWord products: 1 to 6 MB per session total data used
- Reading Assistant: 1.8 MB per session total data used

When verifying your school's Internet bandwidth requirements, consider how the schools in your district connect to the Internet:

- If the school is directly connected to the Internet, verify the connection from the school to Scientific Learning.
- If the school's Internet connection is routed through the district, verify the connection from the school to the district and from the district to Scientific Learning.

### Internet bandwidth requirements for home access

- 1.5 Mbps download and 0.5 Mbps upload speed DSL or faster broadband Internet connection

## Content server requirements

Content servers are optional when using MySciLEARN. If your school or district opts to implement a content server to provide local access to the Fast ForWord and/or Reading Assistant product content, the content server must meet the following requirements. Note that content servers are not needed when using iPad.

	Microsoft Windows XP Windows Vista Windows 7	Microsoft Windows Server 2003	Microsoft Windows Server 2008 Windows Server 2012
<b>Memory</b>	2 GB	2 GB	4 GB
<b>Processor</b>	2 GHz Dual Core Pentium or equivalent	2 GHz Dual Core Pentium or equivalent	2 GHz Dual Core Pentium or equivalent
<b>Network interface</b>	100 Mb Ethernet	100 Mb Ethernet	100 Mb Ethernet
<b>Hard disk</b>	10 GB free disk space	10 GB free disk space	10 GB free disk space
<b>Other software</b>	Apache HTTP Server (httpd) 2.2 (included with Scientific Learning Content Server installer)	Apache HTTP Server (httpd) 2.2 (included with Scientific Learning Content Server installer)	Apache HTTP Server (httpd) 2.2 (included with Scientific Learning Content Server installer)

  

	Mac OS X 10.5	Mac OS X 10.6 and 10.7	Mac OS X 10.8 and 10.9
<b>Memory</b>	2 GB	2 GB	2 GB
<b>Processor</b>	1.5 GHz Intel Core Duo or equivalent (Power PC not supported)	1.5 GHz Intel Core Duo or equivalent	Supported Macs only (see system requirements for 10.8 and 10.9 at <a href="http://apple.com">apple.com</a> )
<b>Network interface</b>	100 Mb Ethernet	100 Mb Ethernet	100 Mb Ethernet
<b>Hard disk</b>	10 GB free disk space	10 GB free disk space	10 GB free disk space
<b>Other software</b>	Apache HTTP Server (httpd) 2.2 (included with OS X)	Apache HTTP Server (httpd) 2.2 (included with OS X)	Apache HTTP Server (httpd) 2.2 (included with OS X)